

# ERA Support Bulletin

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SETTING UP MAPPED DRIVE  
ON REMOTE (CLIENT)  
MACHINE IN THE SAME  
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## Purpose of ERA Bulletin

The purpose of this bulletin is to keep all MKCL's Network Partners updated regarding ERA 6 updates/ news / issues. The Bulletin will be released every week and can be expected to arrive in your inbox every week.

The bulletin will consist of the common era related issues that are faced by Network Partners with their respective solutions. Also latest updates, announcements and news related to ERA will be mentioned in this platform.

You all are requested to read this bulletin every week and take the maximum advantage of it. We hope that this bulletin will be helpful in smooth working of ERA and for better support.

## Achievements

1. A hearty congratulations to all MKCL Network Partners as we have crossed more than **5 lakhs** admission for March, April & May batches this year.
2. MKCL successfully conducted online ME Entrance Examination (MHPGETCET 2013) at 67 exam centers all over Maharashtra. 26516 out of 27416 candidates appeared for the exam.

### **Common ERA Related Issues**

*More issues can be found at*

#### **ERA FAQ's**

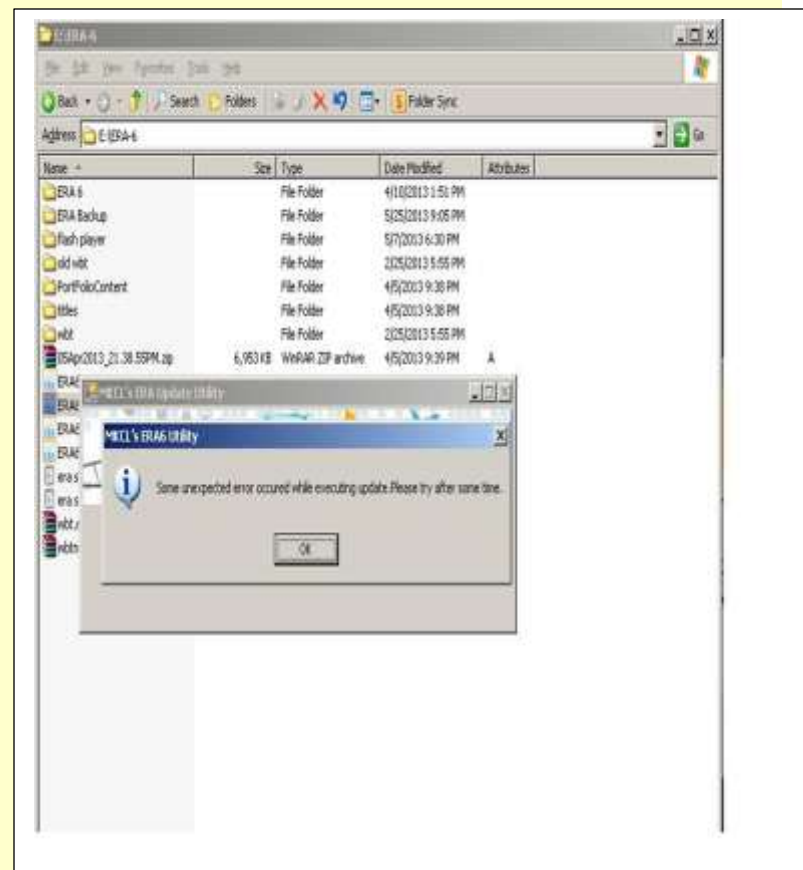
<http://era.mkcl.org/support/MS-CIT/index.htm>

**&**

#### **ERA Tech Support Blog**

<http://mkclerasupport.wordpress.com/>

## Issue 1 → ERA 6 SU2 installation problem



### Solution:-

If you are facing problem in **ERA 6 SU2 installation** then please do following steps to install ERA 6 SU2 update.

On ERA server machine go to below location

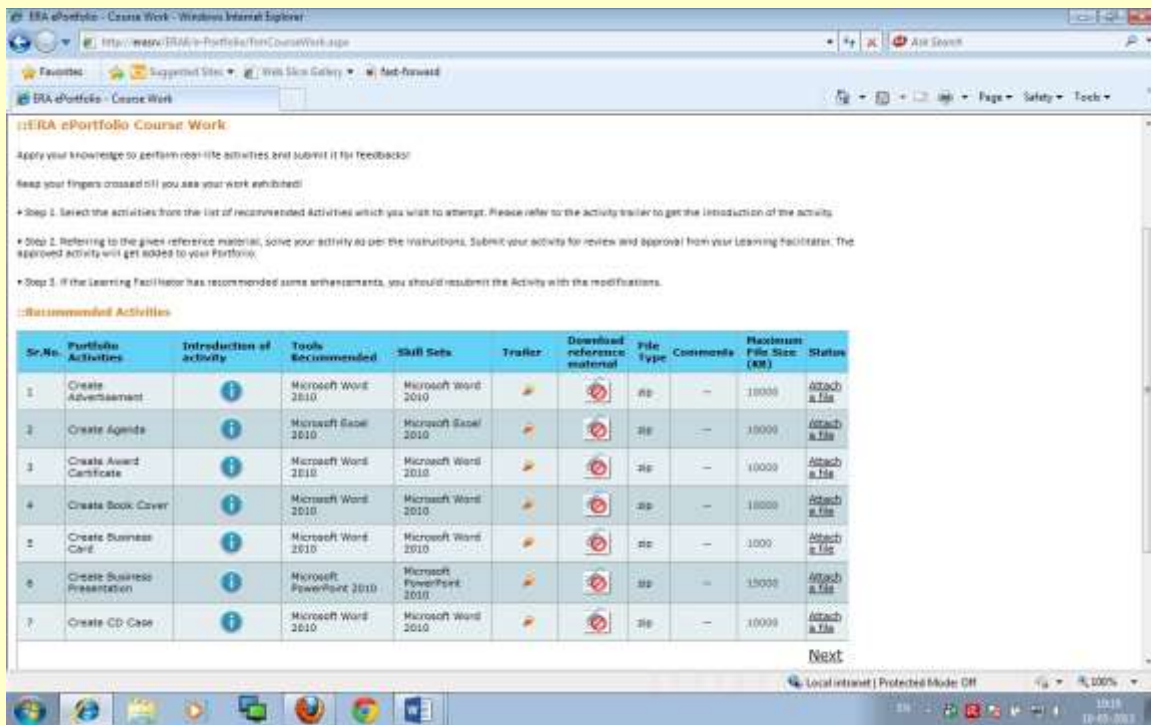
C:\inetpub\wwwroot\ERA6\ERA\_Updates

Delete the file ERA6 SU2.

Now download & install ERA 6 SU 2 from below link

[http://era.mkcl.org/era6/era\\_updates/ERA6%20SU2.exe](http://era.mkcl.org/era6/era_updates/ERA6%20SU2.exe)

## Issue 2 → MS-CIT reference material cannot be downloaded



### Solution:-

On ERA Server machine do following steps:-

Insert ERA 6 Auto installer without OS DVD.

Go to the below path in DVD

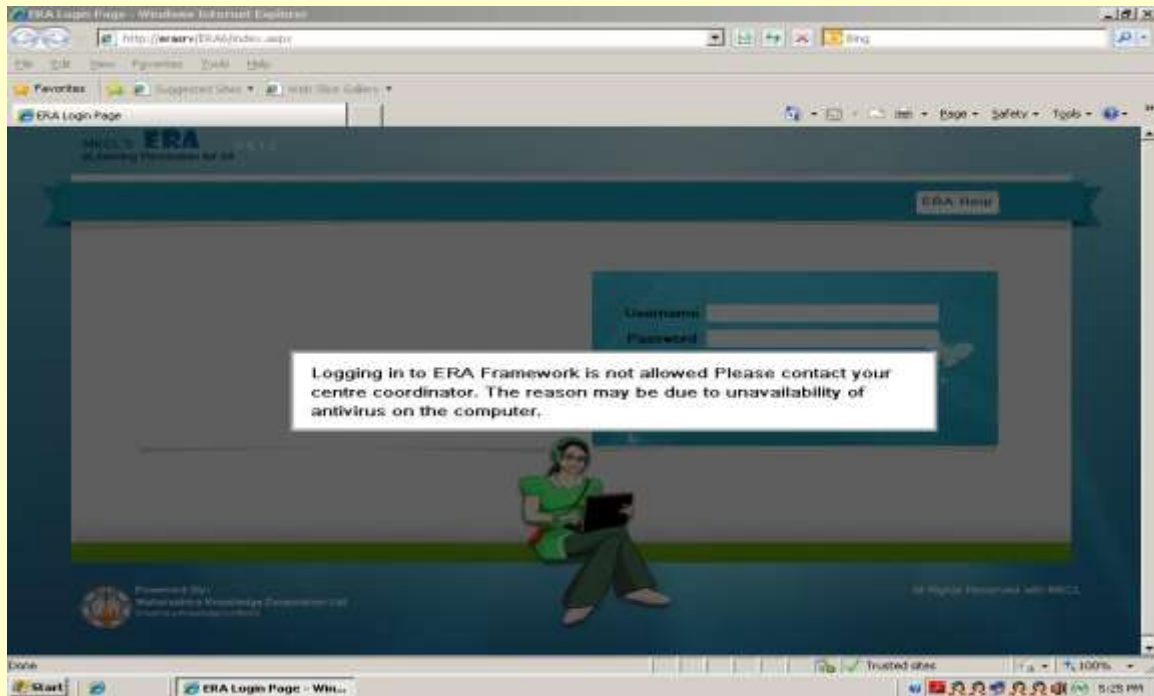
ERA6 Installer\ALC-ERA\e-Portfolio\PortFolioContent

Copy folders "25" & "26" & paste them at below location:-

C:\inetpub\wwwroot\ERA6\e-Portfolio\PortFolioContent

Do ERA login & check the same.

## Issue 3 → Anti-Virus message comes even if Anti-virus is installed



### Solution:-

Please follow below steps on server machine:

- 1) Kill ERA Assistant from Task Manager
- 2) Again start ERA Assistant from

All Programs → Startup → ERA 6-Assistant

Wait for some time.

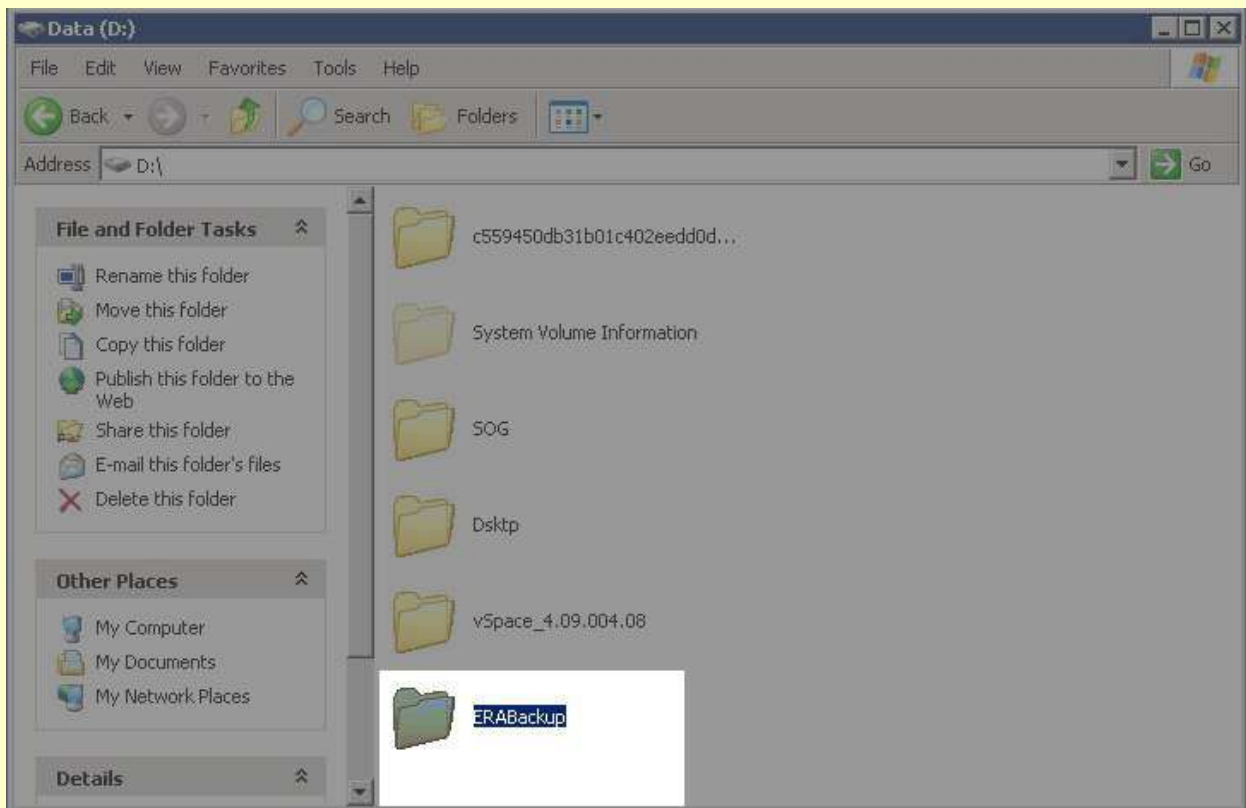
Now, do ERA login & check

## Best Practices

### SETTING UP MAPPED DRIVE ON REMOTE (CLIENT) MACHINE IN THE SAME NETWORK

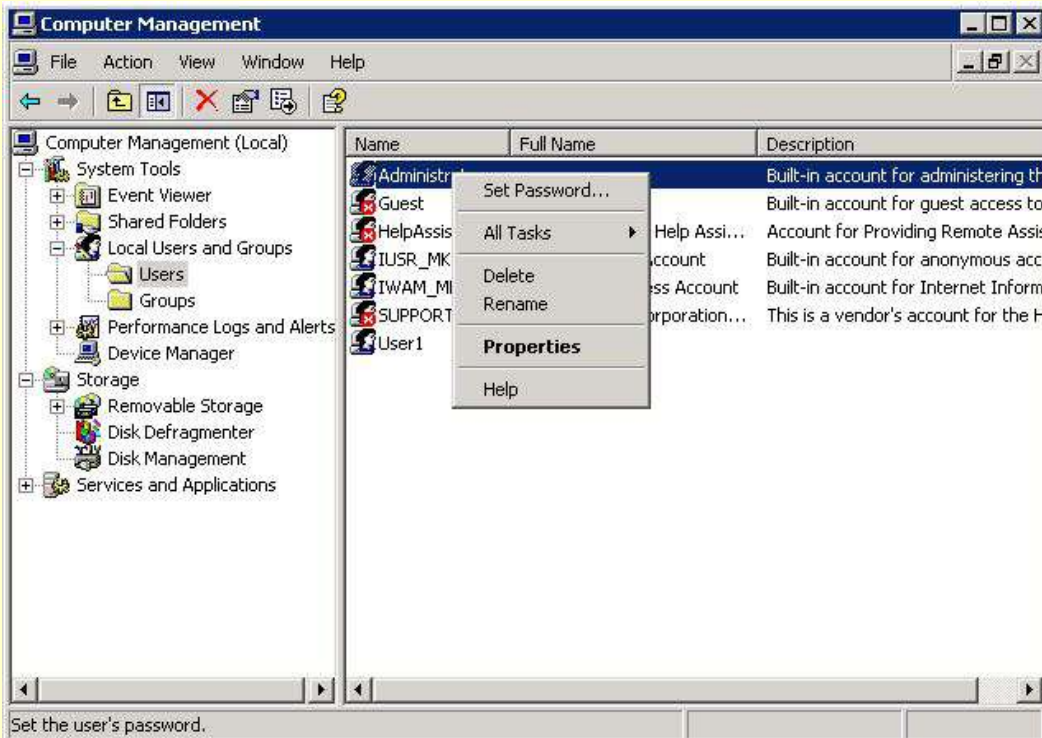
The steps to be followed for creating a network mapped drive are as follows –

1. Choose a folder on the remote machine. For e.g. if there is a machine named comp1 in your network, please choose a folder in that machine which you will use for backup.

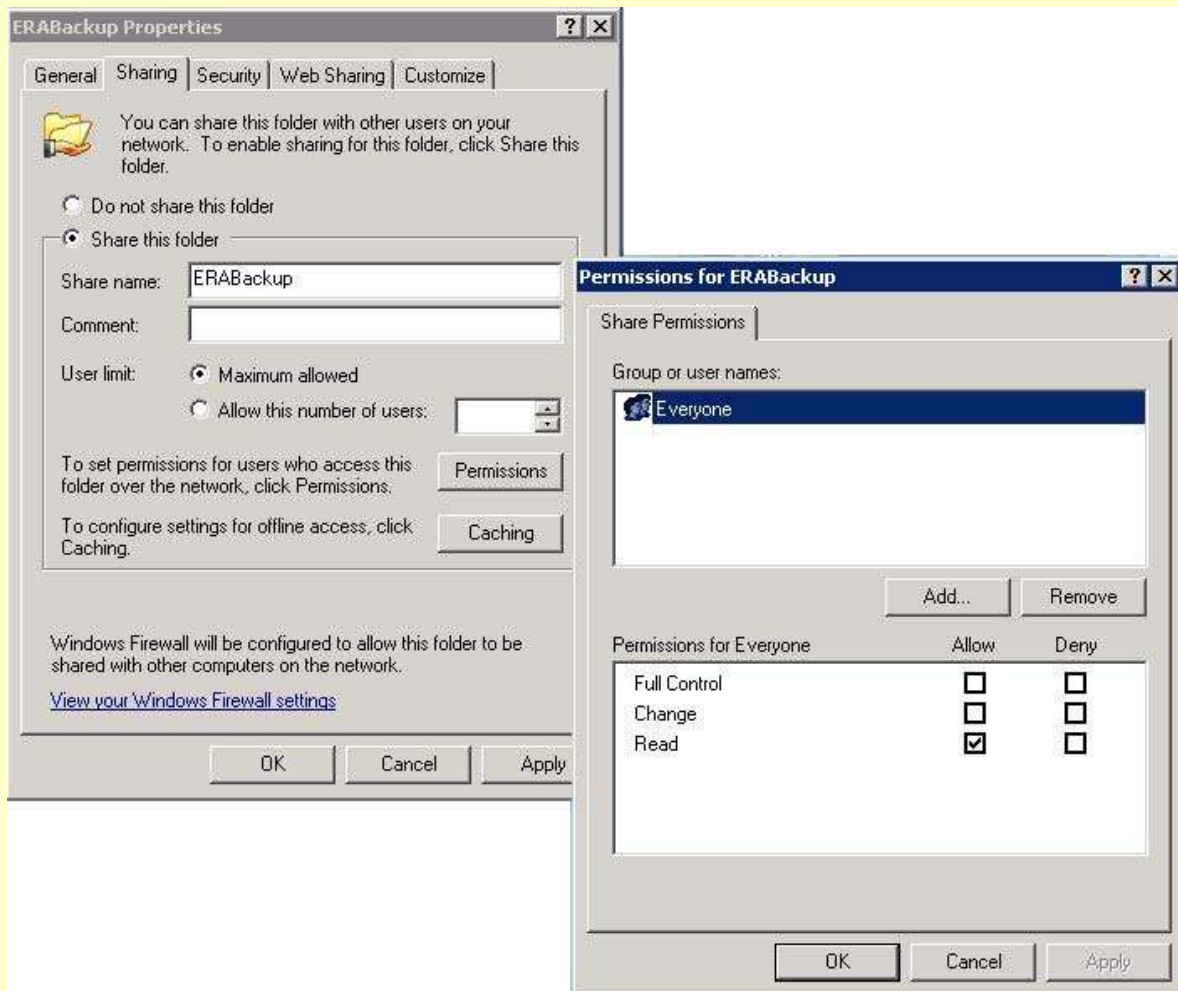


2. Make sure that the remote machine has a password to the Administrator account. If not, please assign a password using the following steps –
  - a. Right click on **My Computer** icon.
  - b. Click on **Manage**.

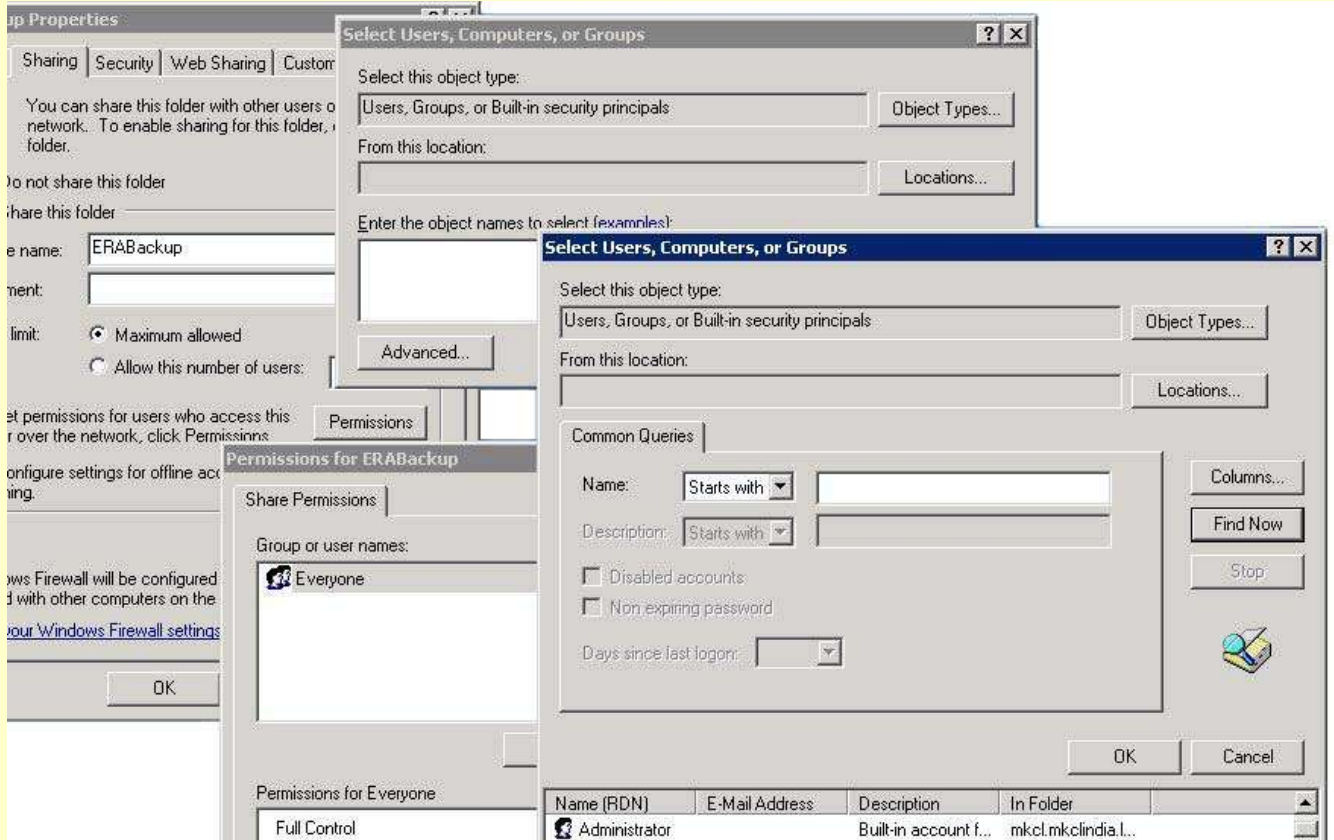
- c. Under **System Tools**, click on **Users and Groups**.
- d. Click on **Users**.
- e. Right Click on **Administrator** (you might have used a different name).
- f. Click on **Set Password** option.



3. Now, we have to share the folder. Right click on the folder and select **Sharing and Security**.
4. Click on **Permissions** tab.
5. You will see **Everyone** being given the **Read** permission as follows –

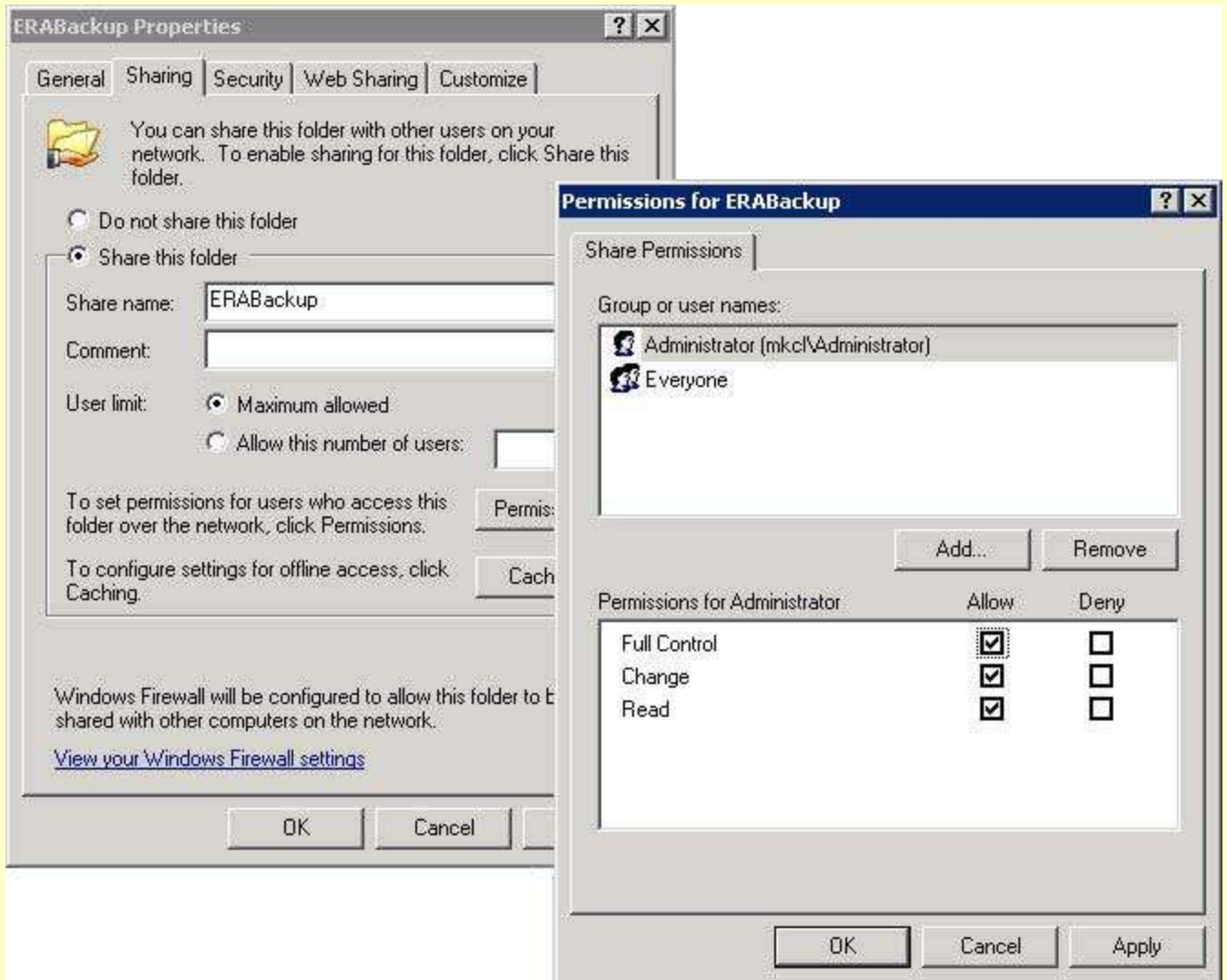


6. Now, click on **Add** button.
7. **Select Users, Computers or Groups** window opens.
8. Click on **Advanced**.
9. Click on **Find Now**.
10. Select **Administrator** and **OK**.



11. Click on **OK** again and assign **Full Control** to **Administrator**.





12. Click **OK**.

13. Now, we go to the server machine.

14. Click on **Start → Run**.

15. Type the name of the remote client with double backslash as prefix.

E.g. **\\comp1**

16. Press enter.

17. If the configuration is done correctly, you will see the folder that you chose for backup.

18. Double click on that folder. The path that you see in the address bar is the path that is to be given for the mapped drive. Eg. **//comp1/erabackup**.

19. Enter that path whenever you are prompted for the network path.

20. You will be asked for the username and password. Enter the username as **comp1\Administrator** (it may be different depending on the machine name and username. Format is **machinename\AdministratorName**) and password.
21. Any drive letter (J:/Y:/Z: etc) can be chosen.
22. The network drive will be mapped successfully.

**PS: What sometimes happens is that the computer temporarily “forgets” that it still has connection to the network drive which is mapped and asks for it again.**

**Whenever you restart the computer, please click on the mapped drive and see whether it is still accessible. If it is, you will not be asked for the mapped drive location when you try to shut down the computer.**

Please do report/notify any other common ERA related issues you are facing that are not present in a Support FAQ or Support Blog and according to you should be added there by emailing us at [erasupport@mkcl.org](mailto:erasupport@mkcl.org).

Kindly communicate the same to all the centers under your jurisdiction.