

ERA Support Bulletin

Inside This Issue

1. **SSC Practice Test :**

Same Tests are shown in all pages of Learner login

Purpose of ERA Bulletin

The purpose of this bulletin is to keep all MKCL's Network Partners updated regarding ERA 6 updates/ news / issues.

The bulletin shall consist of common era related issues that are faced by Network Partners with their respective solutions. Also latest updates, announcements and news related to ERA will be mentioned in this platform.

You all are requested to read this bulletin and take maximum advantage of it. We hope that this bulletin will be helpful in smooth working of ERA and for better support.

Common ERA Related Issues

More issues can be found at

ERA FAQ's

<http://era.mkcl.org/support/MSKIT/index.htm>

&

ERA Tech Support Blog

<http://mkclerasupport.wordpress.com/>

Issue 1 -> SSC Practice Test: Same Tests are shown in all pages of Learner login

Select Test Type: **Practice Test** **Exam**

Instructions:
1. Click on Paper Name to Attempt the respective Paper.

| Final Exam | | | | | | | |
|------------|-----------------------------|------------------------|-------------|--------|---------|----------------|---------------|
| Sr. No. | Paper Name | Paper Duration (mins.) | Total Marks | Status | Attempt | Marks Obtained | Upload Status |
| 1 | Marathi (High Level) Test 1 | 45 | 40 | New | 2 | 0 | Not-Uploaded |
| 2 | Marathi (High Level) Test 2 | 45 | 40 | New | 1 | -- | -- |
| 3 | Marathi (High Level) Test 3 | 45 | 40 | New | 1 | -- | -- |
| 4 | Marathi (High Level) Test 4 | 45 | 40 | New | 1 | -- | -- |
| 5 | Marathi (High Level) Test 5 | 45 | 40 | New | 1 | -- | -- |
| 6 | Marathi (Low Level) Test 1 | 45 | 40 | New | 1 | -- | -- |
| 7 | Marathi (Low Level) Test 2 | 45 | 40 | New | 1 | -- | -- |
| 8 | Marathi (Low Level) Test 3 | 45 | 40 | New | 1 | -- | -- |
| 9 | Marathi (Low Level) Test 4 | 45 | 40 | New | 1 | -- | -- |
| 10 | Marathi (Low Level) Test 5 | 45 | 40 | New | 1 | -- | -- |
| 11 | Hindi Test 1 | 45 | 40 | New | 1 | -- | -- |
| 12 | Hindi Test 2 | 45 | 40 | New | 1 | -- | -- |
| 13 | Hindi Test 3 | 45 | 40 | New | 1 | -- | -- |
| 14 | Hindi Test 4 | 45 | 40 | New | 1 | -- | -- |
| 15 | Hindi Test 5 | 45 | 40 | New | 1 | -- | -- |
| 16 | English (High Level) Test 1 | 45 | 40 | New | 1 | -- | -- |
| 17 | English (High Level) Test 2 | 45 | 40 | New | 1 | -- | -- |
| 18 | English (High Level) Test 3 | 45 | 40 | New | 1 | -- | -- |
| 19 | English (High Level) Test 4 | 45 | 40 | New | 1 | -- | -- |
| 20 | English (High Level) Test 5 | 45 | 40 | New | 1 | -- | -- |

1 2 3 4

Solution:-

If you are facing the problem as shown in above screenshot then please install the update “**ERA6_SU3_4_Pagination.exe**” on ERA server machine.

You can download & install the update from below link

http://fileservr.mkcl.org/erainstaller/ERA6_SU3_4_Pagination.exe

Once this update is installed on server machine then all the tests will be visible in learner login.

| | | | | | | | |
|----|------------------------------|----|----|-----|---|----|--------------|
| 49 | Science (Eng Medium) Test 4 | 45 | 40 | New | 1 | -- | -- |
| 50 | Science (Eng Medium) Test 5 | 45 | 40 | New | 1 | -- | -- |
| 51 | Science (Mar Medium) Test 1 | 45 | 40 | New | 1 | -- | -- |
| 52 | Science (Mar Medium) Test 2 | 45 | 40 | New | 1 | -- | -- |
| 53 | Science (Mar Medium) Test 3 | 45 | 40 | New | 1 | -- | -- |
| 54 | Science (Mar Medium) Test 4 | 45 | 40 | New | 1 | -- | -- |
| 55 | Science (Mar Medium) Test 5 | 45 | 40 | New | 1 | -- | -- |
| 56 | Algebra (Eng Medium) Test 1 | 40 | 40 | New | 1 | -- | -- |
| 57 | Algebra (Eng Medium) Test 2 | 40 | 40 | New | 1 | -- | -- |
| 58 | Algebra (Eng Medium) Test 3 | 40 | 40 | New | 1 | -- | -- |
| 59 | Algebra (Eng Medium) Test 4 | 40 | 40 | New | 1 | -- | -- |
| 60 | Algebra (Eng Medium) Test 5 | 40 | 40 | New | 1 | -- | -- |
| 61 | Algebra (Mar Medium) Test 1 | 40 | 40 | New | 1 | -- | -- |
| 62 | Algebra (Mar Medium) Test 2 | 40 | 40 | New | 1 | -- | -- |
| 63 | Algebra (Mar Medium) Test 3 | 40 | 40 | New | 1 | -- | -- |
| 64 | Algebra (Mar Medium) Test 4 | 40 | 40 | New | 1 | -- | -- |
| 65 | Algebra (Mar Medium) Test 5 | 40 | 40 | New | 1 | -- | -- |
| 66 | Geometry (Eng Medium) Test 1 | 40 | 40 | New | 1 | -- | -- |
| 67 | Geometry (Eng Medium) Test 2 | 40 | 40 | New | 1 | -- | -- |
| 68 | Geometry (Eng Medium) Test 3 | 40 | 40 | New | 1 | -- | -- |
| 69 | Geometry (Eng Medium) Test 4 | 40 | 40 | New | 1 | -- | -- |
| 70 | Geometry (Eng Medium) Test 5 | 40 | 40 | New | 1 | -- | -- |
| 71 | Geometry (Mar Medium) Test 1 | 40 | 40 | New | 1 | -- | -- |
| 72 | Geometry (Mar Medium) Test 2 | 40 | 40 | New | 1 | -- | -- |
| 73 | Geometry (Mar Medium) Test 4 | 40 | 40 | New | 2 | 0 | Not-Uploaded |
| 74 | Geometry (Mar Medium) Test 5 | 40 | 40 | New | 2 | 10 | Not-Uploaded |

Please do report/notify any other common ERA related issues you are facing that are not present in a Support FAQ or Support Blog and which according to you should be added there by emailing us at erasupport@mkcl.org

Kindly communicate the same to all the centers under your jurisdiction.